

Bureau of Motor Vehicles



Welcome to the BMV's 2023 Fall Workshop



Tina Gowell

Municipal Coordinator



Wendy King Municipal Coordinator



Trisha Leathers
Municipal Coordinator

This workshop is designed to update new and experienced staff on administrative, procedural, and legislative changes that have occurred throughout the year.

Limited New, New, and **Truck** training sessions are held regularly for municipalities and staff. We encourage staff to attend a refresher class at least every **2 years**, because laws and procedures frequently change and staff may not always know or understand our requirements.

Whenever you have questions, please feel free to contact us at:

Phone:(207)624-9000 Ext. 52163

Fax #: (207)624-9037

E-mail: Municipal.BMV@maine.gov



Municipal and Agent Services website



http://www.maine.gov/sos/bmv/municipal/index.html



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Maine Franchise Board

Medical Advisory Board

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Registrations

Titles



Quick Tips





Municipal Agent Information

Welcome to the Municipal & Agent Services Department! Consider us your go-to source for answering any questions you may have with the not-so-typical registration scenarios. We're here to provide the necessary training for municipalities to provide motor vehicle registrations and related credentials to their residents. Throughout the year we conduct refresher training programs, annual Fall workshops, and even will make on-site visits. Hope to see you soon!

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Bureau of Motor Vehicle

TRUCK / PERMIT

TRAINING





Staff Training:

NEW PEGISTRATION

Username: muniuser

Password: Key2theCity

PROCEDURES MANUAL



Monthly Headlights



March - Who Wants to Ride

April - Excise Tax Reimbursement

May - Special Mobile Equipment / Special Equipment Training

June - Cash Reporting







CONTACT INFORMATION





624-9000 X-52138 Fax 624-9254

titles.bmv@maine.gov



624-9019
Fax 624-9025
accounting.bmv@maine.gov



624-9030 Fax 624-9035 stockroom.bmv@maine.gov

| The Commission | The

624-9000 X-52149
Fax 624-9204
mtatoll.bmv@maine.gov
hvut.bmv@maine.gov



624-9000 X-52135 Fax 624-9062 <u>irp.bmv@maine.gov</u>



624-9349 Fax 624-9327 audit.bmv@maine.gov

Don't Forget



BMV may not officially give MSRP quotes. If a MSRP quote is needed, please contact:

Maine Revenue, Excise Tax section 624-9784

Open for business 9:00am-12:00pm

BMV can, however, provide an MSRP that was on a previous registration.

Consider contacting Maine Revenue directly for questions concerning Sales Tax:

Maine Revenue, Sales Tax Section 624-9693

Open for business 9:00am-12:00pm



Public Laws Affecting The Bureau of Motor Vehicles, Vehicle Services Division



Enacted by the 131st Legislature, First Special Session

Effective Date - Wednesday, October 25, 2023, unless otherwise noted

Chapter 85 (LD 128), "An Act to Remove the Limit on Sets of Special Veterans Registration Plates

This amends 29-A MRSA §523, sub-§3, and sub-§3-A, by removes the limit on the number of Special Veteran plates and motorcycle Special Veteran plates that may be issued to a veteran.

Qualifying veterans may be issued any number of Special Veteran plates (VT) and Special Veteran Motorcycle plates (VM).

Chapter 257 (LD 1072), "An Act Regarding the Bureau of Motor Vehicles"

This law makes several technical amendments to 29A MRSA as Secretary of State, Bureau of Motor Vehicles.

- Repeals 29-A MRSA §460-A which authorized honorary consul plates which was advised by the federal government.
- Amends 29-A MRSA §501, sub-§7, ¶A, to allow a temporary registration permit to be issued to occasionally move a Tiny Home.
- Amends 29-A MRSA §523, sub-§3 and sub-§3-A to include any person that has served a minimum of 20 years in the National Guard and has been honorably discharged to be eligible for Special Veteran registration plates (class code VT) and Special Veteran motorcycle plates (class code VM).

Chapter 271 (LD 1822), "An Act to Amend the Specialty License Plate Laws and Extend the Moratorium on Approval of Specialty License Plates and Remove the Authority of Municipalities to Issue Driver's Licenses"

Effective date: June 23, 2023, by emergency clause

This amends and enacts several sections to the statutes governing the specialty license plate program as follows:

- Removes outdated language that anticipated that municipal offices would issue drivers licenses.
 Due to the complexities involved in driver license issuance, this is not feasible today.
- Increases the fee from an additional \$1.00 fee to an additional \$2.00 over the required fee when an applicant is requesting issuance of a set of specialty plates.
- Eliminates the issuance duplicate numbers on different classes of plates.
- Requires plate sponsors to be affiliated with a department of the State of Maine and requires specialty plate sponsors to establish a public instrumentality fund.
- Increases the number of required prepaid plates, from \$2,000 to \$4,000 which equates to 100,000 to be paid the Secretary of State to establish the plate program and inventory.
- Requires the sponsor to inform each supporter that prepays for a plate, that the funds will be returned to them within 90 days if the collection of signatures and funds are not met within 1 year.
- Clarifies that the Secretary of State will provide a voucher directly to each of the 4,000 supporters that contributed \$25. and that the credit voucher may be used only to obtain one set of plates.
- Establishes a consistent formula for the distribution of specialty plate funds.
- Increases the minimum number of plates the Secretary of State shall manufacture from 2,000 to 4,000 license plates for each authorized plate.
- Requires plate numbers and plates with a number and letter combinations must not duplicate plates
 issued in any other plate class but grandfather's anyone with a duplicate plate provided they maintain a
 registration with that plate.

Chapter 271 (LD 1822), "An Act to Amend the Specialty License Plate Laws and Extend the Moratorium on Approval of Specialty License Plates and Remove the Authority of Municipalities to Issue Driver's Licenses"

Effective date: June 23, 2023, by emergency clause (Continued)

- Clarifies that sponsors cannot collect signatures and funds electronically.
- Establishes a mechanism for the Secretary of State to notify the sponsor and the legislative committee having jurisdiction over transportation matters when a plate falls below 4,500 active registrations.
- Establishes a mechanism for retiring a specialty or recognition plate if the number of valid registrations falls below 4,000 for 1 year or if the sponsor goes out of business.
- Establishes a maximum of 15 different approved specialty plates and 15 approved recognition
 plates and provides that the Secretary of State shall create a wait list of the received requests.
- Prohibits specialty plate in any class of plates; grandfathers commercial plates authorized for conservation plates and agriculture specialty plates.
- Requires a specialty plate sponsor to provide their affiliated state department an annual independent audit of the designated fund which will be provided to the Secretary of State. The Secretary of State will provide the report to the joint standing committee of the Legislature having jurisdiction over transportation matters.
- It also extends the moratorium on any new specialty plate or recognition plates from July 14, 2023, until June 30, 2025.

Effective Date - Wednesday, October 25, 2023, unless otherwise noted

Chapter 364 (LD 575), "An Act Regarding a Seat Belt Exemption for Persons with a Medical Condition"

Effective date January 1, 2024.

Amends 29-A MRSA §2081, sub-§4, ¶A-1-1 by changing from 1 year to 6 years, the length of time a removable windshield placard is issued to a person with a medical exemption from wearing a seatbelt.

Seatbelt placards are only issued at the BMV Administrative Office. The BMV Administrative Office is currently working on computer programming changes and updating the Application for Seatbelt Exemption (PS-15).

Chapter 403 (LD 1463), "An Act to Amend the Definition of "Farming" Under the Motor Vehicle Laws to Include Equines Not Raised for Racing"

Enacts 29-A MRSA §101, sub-§17-A to define a commercial (race) track. "Commercial track" has the same meaning as in Title 8, section 275-A, subsection 1.

Enacts 29-A MRSA §101, sub-§23, to add to the definition of "Farming" to include the raising equines not raised for racing at a commercial track.

It also requires by November 6, 2024, the Secretary of State to provide a report to the Transportation Committee that describes the financial impact to the Bureau of Motor Vehicles from including "equines not raised for racing at a commercial track" in the definition of "farming". It also provides for the Transportation Committee to submit legislation relating to the report to the 132nd Legislature in 2025.

Effective Date - Wednesday, October 25, 2023, unless otherwise noted

Chapter 421 (LD 1965), "An Act to Authorize the Secretary of State to Provide a New General Issue of License Plates"

Amends 29-A MRSA §451, sub-§1-A, to authorize the Secretary of State to provide for a new general issue of registration plates beginning no later than May 1, 2025, to be completed before July 31, 2026.

You will be receiving more information about the new plates in the upcoming months.



New Title Applications

Changes to form MVT-2

BMV has made the following changes to form MVT-2, in anticipation of launching the Electronic Lien Titling Program (ELT) on January 31, 2024.

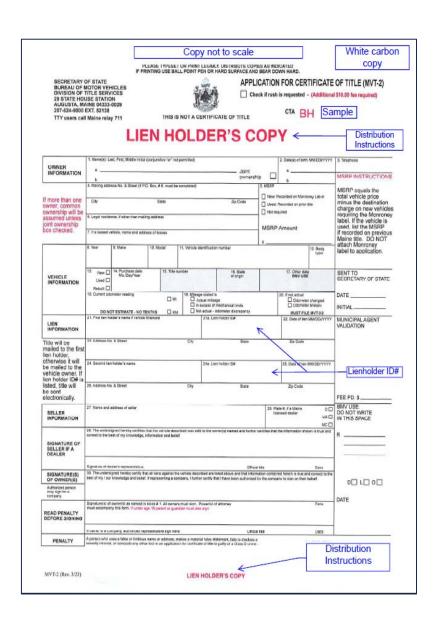
- New Carbon Copies The owner, lienholder, and dealer carbon copies are no longer color coded on form MVT-2. Instead, each page is printed on white carbon paper with bold, red ink indicating to whom you should distribute each copy.
 Please note that customers will start using white owner's copy instead of a blue one to register recently purchased vehicles.
- New Blocks BMV has added blocks 21a and 24a to form MVT-2 to collect a Lienholder Identification Number. Customers and municipal staff may leave this block blank, unless they have paperwork from a lender indicating a Lienholder Identification Number.
- How to get the new form You may continue using your existing stock until January 1, 2024. BMV will start fulfilling form requests with the new MVT-2 in September 2023. Please plan to order the new form accordingly.
- If you use software to print title or registration applications, BMV has informed your vendor about these changes. Please contact your vendor if you have questions about software updates.
- These new forms are NOT laser compatible.
- For more information: <u>elt.bmv@maine.gov</u> or <u>www.maine.gov/sos/bmv/titles.elt</u>

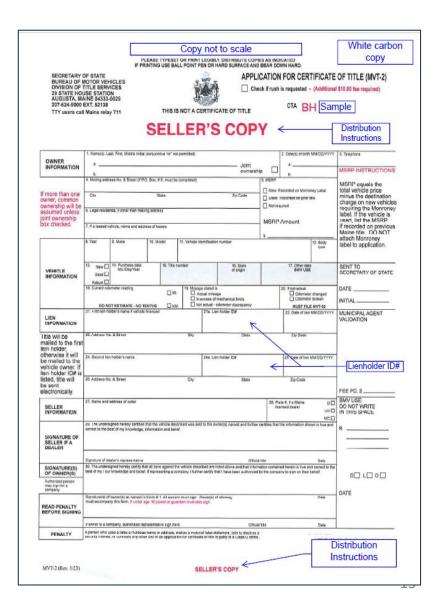
MVT-2 Title Application Changes

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lien holder ID# is listed, title will be sent electronically.	26 Address-No & Street City State Tip Code						FEE PD. \$		
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MVT-2 Title Application Changes





MVT-2 Title Application Changes



Frequently Asked Questions



Will my printer work with the new form?

The new version of the form is printed on the same type of NCR paper as the old one. Both versions of the forms are 4 pages. *You will need an impact printer to print the new version of the form*. If your current printer can print the current version of the MVT-2, it is an impact printer and it will be able to print the new version.

Will my printer print information in the correct spaces on the new MVT-2?

We have reached out to TRIO, Munis, and Northern Data Systems about the new version of form MVT-2. They will update their software to print on the new form at their discretion. If you have questions about when these updates will become available, please contact your vendor.

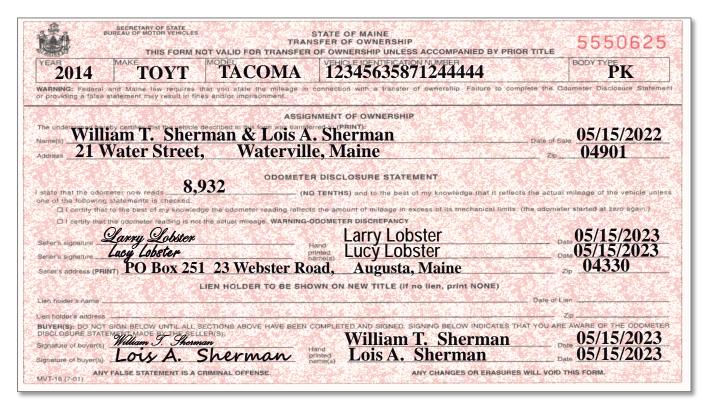
May I accept the blue copy of the owner's copy to process registrations after February 1, 2024?

Yes, you may accept either version of the owner's copy after to process a vehicle registration. We expect both versions of the owner's copy to remain in circulation for the foreseeable future.

When will we receive the new "Dear lienholder letter"/ MVT-30?

BMV is revising these documents and will let you know as soon as they are available.

TITLE REVIEW





Example of the back of the title.

- Prior to processing a title application for your customer, review the back of the title.
 If there are 2 names on the front of the title, both are required to sign.
- Is there an assignment of ownership? If no assignment of ownership, an original and complete bill of sale is required to attach to the title application being processed, including year, make, VIN, buyers and sellers names and signatures.



TITLE REVIEW

MVT-2 Issues



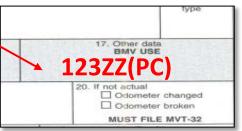
Box 3: Remember to capture a phone number.
 Contact information for a customer is valuable when trying to resolve title/registration issues.



Box 5: If an MSRP is listed on the prior title it
 MUST be carried over to the new owner. If
 no MSRP is listed on previous title, check off
 "Not required".

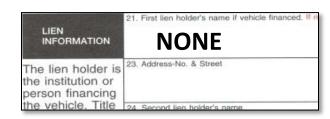


 Box 17: Enter the plate that was issued at time of registration. This allows for quick access to the registration if that transaction needs to be researched.



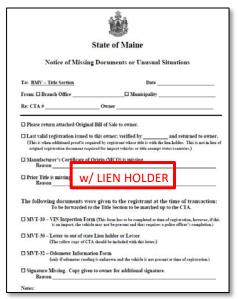
TITLE REVIEW

Box 21: If there is no lienholder, indicate 'NONE'. Note: A previous title must be included with the Title Application.
This is not a 'Missing Documents' scenario.



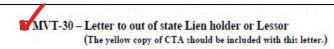
- Out of State titles: Unlike Maine, some states (like New York) issue titles to customer even if there is an outstanding lien. Carefully review the document. If there is an open lien it **must** be listed on the MVT-2 **unless** accompanied with a lien release.
- A customer registering for the first time in Maine may not have their title due to the lienholder possessing it.
- Complete the MVT-23B "Notice of Missing Documents and Unusual Circumstances" and attach to the MVT-2.

LIEN INFORMATION	21. First lien holder's name if vehicle financed. If no lien, state "none." The Credit Company					
The lien holder is	23. Address-No. & Street	City	State			
the institution or person financing	PO BOX 1	Moneytown, MD 21000				
the vehicle. Title	24. Second lien holder's name					



MVT-23B

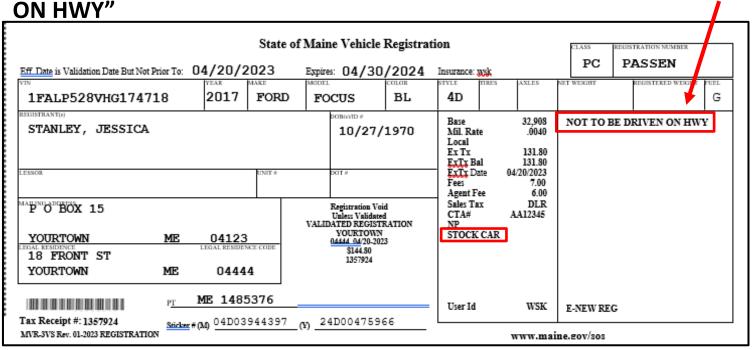




REGISTRATION PROCESSING

Electronic Towns:

 PC class code plate: Subclass to be used is P2 and NOT P1. P1 is a stock car and the fee for a Stock Car is \$7.00. Registration will say "NOT TO BE DRIVEN



 Be careful when a customer moves to your municipality that you enter this subclass correctly prior to renewing the vehicle. If you use the incorrect subclass, your resident will receive a balance due letter in the mail and the registration must be corrected.



100% DISABLED VETERAN







To Qualify:

- Letter from the VA or appropriate agency.
- Permanent disability that is service-related.
- Indicates Veteran is either 100% disabled <u>or</u> being compensated at 100%.
- Veteran must be a titled owner or lessee.
- Entitles a qualified veteran to a **free registration AND excise exemption on One Vehicle Only**.
- Excise tax receipt <u>must</u> be generated at the town office prior to sending the veteran to the branch office for the designated plates allowed for exemption.
- Veteran is required to pay sales tax, per Maine Revenue Services.
- Customer must present the qualifying paperwork when completing the registration.











TRANSFERS

Municipalities charging incorrect registration fees on transfers contributes to 40% of all BMV rebates in FY2023.

- Double check the fees! In most cases this will be \$8.
- Exceptions include additional registration fees due if the transfer involves a registered weight change.
- **Common error:** If the fees list as **\$43.00**, this often indicates the \$35 state registration fee was not populated on the record from which you are taking the credit (Ex: Excise-only, Rapid Renewal).
- Check your 'system update' to ensure that the state registration fee is present.
- Otherwise, the customer will overpay and will have to be refunded by BMV.



Mitsubishi Delica



Japanese Kei-class ("Mini-trucks")



Military Vehicles

DO NOT REGISTER!



The National Highway Traffic Safety Administration (NHTSA) has ruled that these vehicles do not meet Federal Motor Vehicle Safety Standards.

- These vehicles are manufactured in Asia for use in third world countries and are not manufactured according to USA standards.
- They do not meet emission standards and may include right-hand steering.
- Not designed for normal highway use.
- These vehicles (along with most imports) are not registered for on-road use.
- When in doubt, please contact a Municipal Coordinator.





CASH REPORTING



ENVELOPE SAMPLE:

The following example shows the correct procedure to follow when validating the outside of your envelope with your municipal validation stamp.

Town of Yourtown PO Box 555 Yourtown, ME 99999



Attn: Accounting Unit Bureau of Motor Vehicles 101 Hospital St 29 State House Station Augusta, ME 04333-0029

NOTE:

Municipalities processing electronically should also indicate "Electronic" below the municipal validation stamp.

- Always stamp the outside of the report envelope with the validation stamp including the date range of the report.
- Separate transfers, duplicates, and corrections from registrations. NOTE: Manual towns processing duplicates will retain the white copy of the MVR3 and will only send in the MV-11 with your report.
- All miscellaneous documents, ie: MV-9, MV-138, need to be bundled together and need to include the registration's MVR3 number on each document.
- Separate the no fee Use Tax forms from the fee Use Tax forms and staple each separate grouping together. Remember that every New registration, if private sale, homemade trailer or out-of-state sale, needs to have a Use Tax form processed, even if no fees are to be collected.
- Mail FLAT in an envelope large enough to support the complete report.
- **NEVER** staple anything to the white copy of the registration.



INVENTORY MANAGEMENT



It is important to maintain your inventory in sequential order. Not maintaining inventory makes it difficult to monitor cash reports and can lead to having "stray stickers" being listed in inventory.

Ensure the validation number on the registration matches the MVR3 number on the form.

P O BOX 15			Registration Void Unless Validated VALIDATED REGISTRATION
YOURTOWN	ME	04123	YOURTOWN 04444 01/21/2019
18 FRONT ST		LEGAL RESIDENCE CODE	\$47.32 1357924
YOURTOWN	ME	04444	
	PT		
Tax Receipt # 1357924	Sticker #	≠(M)	(Y)

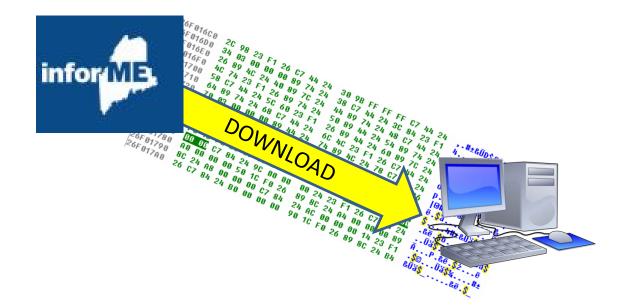
- ALWAYS CHECK THAT PRINTING WAS DONE CORRECTLY <u>BEFORE</u> SAVING YOUR WORK. If needed, you may be able to reprint the registration.
- If the registration does not print and it has been saved in the system, you will have 2 options:
 - VOID the MVR3 and start over, which is the preferred option.
 - Process a correction. With this option, the original MVR3 that was printed incorrectly, or not printed at all, will need to be sent in with the correction. This original MVR3 is the registration that is attached to the money that was collected. If the MVR3 is blank, it CAN NOT be put back into inventory for use with another customer.



DATA INTEGRITY



- Electronic Processing Municipalities: Monthly Delta Files are available to be downloaded from the <u>InforMe</u> website within the first 5 days of each month.
- These files contain up-to-date BMV data that are crucial to ensure you are operating with accurate registration data. It is IMPERATIVE that this be done in a timely manner and done correctly. Saving these files to your computer is not enough. The files need to be saved to the proper location.
- Contact your electronic vendor for specific instructions. Failure to follow these procedures leads to many registration errors!





CORRECTIONS



HAVE A CONVERSATION WITH YOUR CUSTOMER

- Take a moment to have your customer review the plate, their name, and vehicle information prior to leaving. Avoid a correction by thoroughly reviewing paperwork prior to the customer leaving the office.
- Occasionally, it will be necessary to correct or change information on an existing registration. Examples: incorrect vehicle identification number (VIN), color change, address change, name addition/deletion, and plate change, etc.
- If a correction is being asked of you by the Bureau of Motor Vehicles Municipal & Agent Services Section, please **DO NOT** just update your system with what we are asking you to correct. You will need to process an actual correction and send your customer the corrected yellow copy. That correction will be your customer's new legal registration.



ENTITY INFORMATION



- Please inform us if your office needs to unexpectedly close due to medical leave, vacation time, etc.
 - REMINDER: Excise tax can only be collected by another town if there is a written agreement between towns, and BMV has a copy of that agreement on file.
- Be proactive! Consider creating an excise agreement with a neighboring town in case a closure occurs. This can avoid a major inconvenience for your residents. BMV cannot collect excise tax!
- It is important for BMV to maintain an accurate database of municipal information, which includes a list of employees who are authorized to process registrations.
- When you hire a new employee or an employee leaves, please let us know so we can
 update our system. This will allow us to inform you on what training classes, if any, that
 employee needs to take.
- Let us know if there are any changes in office hours or email addresses as that information needs to be updated as well.



- Upon renewal, if your customer's plate is more than 5 years expired call **Numerics** (624-9052) for verification.
- Please submit the MV-51 via email when ordering supplies. This form is located on our municipal website http://www.maine.gov/sos/bmv/municipal/index.html and is more reliable than fax submittals. The email address for the stockroom is STOCKROOM.BMV@MAINE.GOV.
- Leased vehicles: Always attach a copy of the lease agreement to the title application.
- ALL renewals and new registrations MUST have questions 1 and 2 answered on the back of the registration as well as mileage. For 'CO' and 'FM' plate vehicles, questions 1, 2, 4, and 5 need to be answered, and for 'TT' plate vehicles, questions 1, 2, 4, 5, and 6.
 - IF QUESTION 6 ON A 'TT' CLASS PLATE REGISTRATION IS NOT ANSWERED YES THE REGISTRATION SECTION WILL BALANCE DUE THE CUSTOMER \$40.00.
- According to MRS, Title 36 Sec 17-65, a registered car dealer can put "NA" for the sales tax. Typically, this mean the customer's trade-in value is more than the price of the new vehicle.

FORMS

STATE OF MAINE BUREAU OF MOTOR VEHICLES

Returned Plate Card

Registrant Name								
Micke	y Mouse			BMV ENTERED				
5 Mou	ise Ln	Class (ode PC	Plaze # Returned 1234AB				
Mouse		# of PI	# of Plates Returned 1 2					
ME	04444	OF ST Expira	tion Month 01	Expiration Year 2023				
State	Zip Code	New C	lass Code	New Plate #				
Reasons for re	eturn (check all that apply):	200007	13	\				
	Defective Plate		Requested van	nity plate (s)				
	Lost / Found		Suspension					
	Mutilated		Vehicle Sold					
	Recovered / removed b	y law enforcement	Will no longer	register a vehicle in Maine				
	Requested new style / c	lass plate (s)	Other					
BMIV Branch Offic	oe	Clerk's Initials	Date P	Returned				
Municipal Office	OurTown	Clerk's Initilals	mg Date	05/10/2023				
Non-Government	Agent	Clerk's Initials	O	Returned				
MV-553-T Rev 05	/2017 BMV COPY							

STATE OF MAINE
BUREAU OF MOTOR VEHICLES
29 State House Station
Augusta, Maine 04333-0029



Note

Registration plates issued by the Secretary of State continue to be the property of the State. When a registration certificate is suspended, revoked, canceled or has expired and the owner has no intention to renew or transfer within 6 months, the owner shall remove the registration plates and forward them, along with the registration certificate, to the Secretary of State.

Completed MV-553 RETURNED PLATE CARD

- Call a Municipal Coordinator if registrant information is unknown.
- Send the MV-553 in with your report. Never attach this form or registration to the actual plates.
- Validation stamp needs to be on all miscellaneous documents.

FORMS

NOTICE OF LOSS OF NUMBER PLATES AND REQUEST FOR NEW PLATE (FEE: Each plate \$5.00—With validation stickers—\$5.50)	_{:s} NO FEE- Plate Peeling
Class CR (Type of Plate) Plate Number 999W Plate(s) Needed: 1 or X 2	Stickers Needed:
Name: William Elliott Date of Birth: 05/06/1965	☐ Yes X No (check one)
Address:	Exp. Month
29 State Street, Cozy Harbor, ME	Plate was:
zip 04000 -	□ Lost
Daytime Telephone: (207) 555-555 Signature William Elliott	Mutilated
	□ Stolen
PERMANENT ADDRESS CHANGE: Please check this box for address to be changed on your registration. Please attach a copy of your current registration.	☐ Removed by Law Enforcement
	5 0 " + + • • • •
To be completed by BMV representative or Municipal Agent	Fee Collected: \$0
Were new plates issued? X Yes □ No (check one)	Validation Stamp
If Yes: New Plate Number: 737X Class CR	SAF OF SAFERFER
Were validation stickers issued? X Yes □ No (check one)	Sample 04/11/2023
If Yes: Month Sticker #: 017654 Year Sticker #: 147845	300 182
Month X / s: 04D Year X / s: 24D	Muse
LP Clerk issued Sticker (s) Mo April Yr 2024	
Bureau of Motor Vehicles, Attn: Lost Plate Clerk, 29 State House Station, Augusta, ME 04333-0029 Tel:	(207) 624-9000 ext. 52149
MV-9 Rev. (8-2012) BMV COPY	

Completed MV-9

- A registration
 MUST be issued indicating the replacement plate!
- Validation stamp needs to be on all miscellaneous documents.



PLATE CHANGES



In the event a customer would like to transfer credit from one vehicle to another, or upon renewal decides to get a new plate, refer to the following when deciding whether or not to charge the customer an \$11.00 replacement plates and stickers fee along with their registration fees:

- 1. PC (regular) to PC (regular) Yes, the customer would be charged a replacement plates and stickers fee of \$11.00 to replace their existing plates.
- 2. PC (regular) to BC (specialty) No, the customer would be charged a fee of \$20.00 (specialty plate fee) but not the replacement plates and stickers fee of \$11.00.
- 3. PC (vanity) to PC (regular) No, the customer would not pay the replacement plates and stickers fee of \$11.00.
- 4. SW (specialty) to CR (specialty) No, the customer would be charged the \$20.00 (specialty plate fee) but not the replacement plates and stickers fee of \$11.00.
- 5. SW (specialty) to SW (specialty) Yes, the customer would be charged the replacement plates and stickers fee of \$11.00 to replace their existing plates.

FORMS



Department of the Secretary of State

Maine Bureau of Motor Vehicles



REQUEST FOR REPLACEMENT OF VALIDATION STICKER

×	1 Single Sticker	\$.25		1 Set of Dou	ble Stickers	\$.50
	2 Single Stickers	\$.50		2 Sets of Do	uble Stickers	\$1.00
	e: <u>Peter Lo</u>			Date of Bi	rth: 05/06	/1965
	ng Address: <u>16</u> Town: <u>Yourt</u>			ME	_zip: 04	000
	xer (s) Issued: th: 075		Control Num	nber: 042	<u> 25619</u>	
	: use with Plate Numbe			ber: Class Code: _		
If no	fee, please explain:	Sticker	did no	t stick		
Date	04/11/20)23 _{Clerk}	_ Ws	k		

Completed MV-14

- If your customer has lost one sticker, <u>DO NOT</u> issue a set of stickers. Issue a single sticker from your singles inventory.
- Remember to provide an explanation for a "no fee" replacement.
- Validation stamp needs to be placed on all miscellaneous documents.

101 Hospital Street, 29 State House Station, Augusta, ME 04333-0029 Phone: (207) 624-9000 Ext. 52149 TTY users call Maine relay 711

MV-14 (Rev 5/19)

Thank you for participating in the 2023 Fall Workshop!



Please do not hesitate to call the Municipal Coordinators should you have any questions that you cannot find answers to in the Vehicle Services Procedures Manual.

(207) 624-9000 Ext. 52163